

EXHIBIT 29

Screening Out Family Time:
The For-Profit Video Visitation Industry in Prisons and Jails

Counties with Bans on In-person Visits

PRISON
POLICY INITIATIVE

Facilities with onsite video visitation that ban in-person visits

Through state open records acts, we requested a quarter of the video visitation industry's contracts. Out of the contracts we gathered, these are the 51 facilities that replaced in-person visitation with onsite video visitation.

State	County and/or facility	Company	PPI has contract	Commission (if known)	Rates (if known)	Paid offsite video visitation? (if known)	Onsite video visitation? (if known)	Ban on in-person visitation (if known)	Video visitation bundled with other services? (if known)
AZ	Maricopa County	Securus	Yes	10% commission on total gross revenues with no deductions for fraud, bad debt, uncollectible, or un-billable calls if County reaches a minimum usage rate of 8,000 paid visits for the given month; upon Securus realizing \$2,603,201.95 in gross revenue, 20% of total gross revenue per month, regardless of visitation volume	\$0.65 per min/\$12.95 for 20 mins, and up to or exceeding \$40 offsite; \$0.25 per min/\$5 for 20 mins promotional pricing until 12/31/14; Allowed 3 free onsite visits per week and may charge up to \$20 for additional onsite visits BUT this was cut down to 1 free onsite visit per week according to new video visitation rules	Yes beginning Nov. 3	Yes, Lower Buckeye Jail Visitor Center and 4th Avenue Jail for downtown area	Yes, except for privileged, special, or courtesy visits, Except legal visits; Used to be video-only for Fourth Avenue, Lower Buckeye, and Tents Jails but still had contact visits for Durango, Towers, and Estrella Jails; Now, all onsite will be via video	No
CA	South Placer Adult Correctional Facility	ICSolutions and VizVox	Yes	63.1% on all gross revenue	\$0.50 per min/\$15 for 30 mins charged per visit for offsite and private attorney onsite; onsite video visits beyond private attorney-client visits are at no charge, onsite and offsite free for public defenders	Yes	Yes	Yes except for minimum security and except for Ad Seg, Ad Seg prisoners get traditional visits	Phones
CO	Douglas County	Telmate	Yes	None	\$0.33 per minute/\$9.99 for 30 minutes offsite; \$0.25 per minute /\$7.50 for 30 minutes	Yes	Yes	Yes	Phones
DC	District of Columbia DOC	DSI-ITI, Global Tel*Link, Renovo Software	Yes, video only mentioned in original price proposal	N/A	No charge	Not yet; Library that has it	Yes, Video Visitation Center on the DC General Hospital complex	Yes except for legal visits	Phones, CALL IQ (Investigative Tool)?
FL	Pinellas County	Renovo Software; AVI-SPL	Yes		No charge; Auto timed for 40 mins	No, only 4 locations where bus goes	Yes	Yes	No
FL	Collier County	Securus	Yes	0% if gross revenue per month is \$5,001-\$10,000; 20% if gross revenue is \$10,001-\$15,000; 25% if gross revenue is \$15,001-\$20,000; 30% if gross revenue is \$20,001+	\$0.66 per min/\$10 for 15 mins for first 4 months, \$0.75 per min/\$15 for 20 mins for the next 4 months, \$1 per min/\$20 for 20 mins for months 9-12, Then negotiate a mutually agreed upon visit rate/length after 1 yr; No more than 2 free onsite visits per week; Charged per visit	Yes	Yes	Yes	No
FL	Charlotte County	Montgomery Technologies	Yes	50% of net revenue	\$15 max; Unclear what the rate is but for month of August: -\$16.70, deficit; 2 onsite visits per week	Yes	Yes	Yes	No
FL	Martin County	Strike Industries; VuGate	Yes		No charge	No	Yes	Yes	No

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FL	Lee County	Strike Industries (Software support)	Yes	N/A	No charge	No	Yes, Visitation Facility on Ortiz site	Yes	No
IA	Wapello County	N/A	Own system themselves, don't contract		No charge	No	Yes	Yes	Moved into law center/jail
ID	Washington County	Telmate	Yes	30% until Telmate has recovered \$97,988 then 35% of gross revenue after service, maintenance, connections, and Equipment expenses	\$0.66 per min remote/\$19.80 for 30 mins available from 8am-10:30pm; Website says 2 free visits per week that can only be used 6-8am at Sheriff's office BUT contract says 1 free 30 min video visit per week then \$0.25 per min local visits/\$7.50 for 30 mins 8am-1:30pm;	Yes	Yes	Yes	Phones, SNAP (Video visitation, education, games, law resources, internet, etc.), Automated commissary ordering and reporting, Fully automated prepaid sales to inmates, Automated inmate trust fund deposits and reporting, Exit/debit card program
IL	RTU-RCDC (Cook County)	N/A	Yes, contract w/ Walsh Construction Company for installation of video on 2nd floor of new RTU-RCDC building in room 2059	N/A	No charge	No and no plans to procure one as of now	Yes	Yes	New complex
IL	Peoria County	Global Tel*Link, DSI-ITI, Renovo Software (all owned by GTL)	Yes		No charge; 1 free 20 min visit per week	No	Yes	Yes	Phones
IL	Kane County Sheriff's Office	ICSolutions and VizVox	Yes			No	Yes	Yes	
IL	Adams County	Securus (video visitation); Evercom (phones)	Yes	No; 40% for phones	\$1 per min/\$20 for 20 mins and \$40 for 40 mins with introductory special \$0.25 per min/\$5 for 20 for first two months, ended 6/30/14; Allowed one free 15-min visit per week even though #5 of Exhibit A of 2nd Amendment allows for 2 free, onsite visits per week at \$1 per min	Yes	Yes	Yes	Phones
IL	Tazewell County Justice Center	Securus	Yes	20% commission on months during which Facility has achieved 339 remote paid visits or greater for first 36 months; 20% after 36 months	\$1 per min/\$20 for 20 mins and \$40 for 40 mins plus taxes, fees, and surcharges; 3 free onsite visits per week, additional onsite visits at \$1 per min	Yes	Yes	Yes for all non-professional onsite visitors	Phones, Prepaid calling cards
IL	Champaign County	ICSolutions and VizVox	Yes	None	\$0.50 per min/\$10 for 20 mins charged per visit for offsite, ICS charges \$0.50 per min for 30 min increments but they can customize a 20 min visit upon request billed at \$0.50 per min; no charge for local ; website says "most inmates are allowed two 20 min visits each week" and "each inmate is allowed one 20 min visit per day"	Yes	Yes	Yes	Phones, Email, Photo package, Prepaid debit card releases

State	County and/or facility	Company	PPI has contract	Commission (if known)	Rates (if known)	Paid offsite video visitation? (if known)	Onsite video visitation? (if known)	Ban on in-person visitation (if known)	Video visitation bundled with other services? (if known)
IL	Boone County	Securus	Yes	20% on paid remote video visits only; During first 24 months, facility must achieve a minimum of 256 remote paid visits to get the commission for that month	\$1 per min/\$20 for 20 mins and \$40 for 40 mins plus taxes, fees, and surcharges; \$0.25 per min/\$5 for 20 mins or \$10 for 40 mins promotional pricing until 8/31/14	Yes	Yes, 3 visitor side terminals	Yes for all non-professional visitors	Phones, Commissary order by phone
KS	Shawnee County Adult Detention Center	Securus	Yes	20% for any months in first 24 months in which facility achieves at least 795 remote paid visits; after 24 months, 20%	\$1 per min/\$20 for 20 mins or \$40 for 40 mins plus taxes, fees, and surcharges; \$0.33 per min/\$10 for 30 mins promotional pricing for a "limited time"	Yes	Yes	Yes for all non-professional visitors	Phones, THREADS
KY	Campbell County	Renovo Software; Patel Services/Combined Public Communications	Yes		\$0.40 per min/\$6 for 15 mins or \$10 for 25 mins; onsite free	Yes	Yes	Yes	No
MI	Lenawee County	N/A	Own system themselves, don't contract		No charge	No but looking to expand within the next yr.	Yes	Yes	Jail first built
MI	Kent County	Renovo Software (subcontractor of Stanley Security)	Yes	50% of gross payments collected	\$0.30 per min for offsite and no charge for public officials in contract BUT website says \$0.40 per min/\$10 for 25 mins or \$4 for 10 mins; \$0.33 per min/\$15 for 45 min additional onsite video visits in excess of 1 free visit; Public defenders can have offsite video visits at no charge to visitor or facility	Yes	Yes	Yes	Unclear if customer elected for email
MI	Washtenaw County	AVI Systems, Inc.; Renovo Software; VizVox?	Yes	N/A	No charge	No	Yes, at the Sheriff's Office	Yes	No
MN	Dakota County Jail	TurnKey Corrections	Yes	37% of gross revenues if monitoring is performed by Contractors or 40% if monitoring is performed by County; Gross revenues based on all completed services not including taxes imposed by law and account service and maintenance fees	\$0.39 per min for offsite; no charge for onsite; visits will be no more than 20 mins	Yes	Yes; 8 public use kiosks	Yes	Phones, Email
MN	Olmsted County	N/A	Own system themselves; don't contract		No charge	No	Yes at Work Release Facility	Yes	
MN	Sherburne County	N/A	Own system themselves, don't contract		No charge	No	Yes	Yes except for attorneys and clergy	
MN	Northwest Regional Corrections Center (Polk- Red Lake - Norman)	N/A	Own system themselves, don't contract; We have contract with Stanley Security Solutions from 2006 for integrator system that included video visitation and service agreement with Stanley for maintenance			No	Yes	Yes, only through video	Integrator system
MS	Lamar County	ICSolutions; Correctional Communications, Inc. (phones)	Yes	35% but might just be for phones	Not in contract	Yes	Yes	Yes?	Phones?
NC	Catawba County Detention Center	Pay-Tel; HomeWAV	Yes	30% of revenues to offset a portion of the cost to monitor visits and to operate the system	\$0.50 per min, max of one free 15 min video visit per week w/ the visitor using a station in the facility lobby Mon-Fri	Yes	Yes	Yes	No

State	County and/or facility	Company	PPI has contract	Commission (if known)	Rates (if known)	Paid offsite video visitation? (if known)	Onsite video visitation? (if known)	Ban on in-person visitation (if known)	Video visitation bundled with other services? (if known)
NE	Saunders County	Securus	Yes	None, 57% commission for phones, SCP debit, and prepaid calling cards	\$1 per min/\$30 for 30 mins plus applicable taxes, fees, and surcharges; \$0.14 per min/\$5 for 35 mins friends and family and attorney promotional pricing for a "limited time"; Allowed four 30 min onsite visits per week	Yes	Yes	Yes	Phones, Commissary order by phone, Prepaid calling cards
NH	Cheshire County	Securus	Yes	20% on remote paid	\$1 per min/\$20 for 20 mins and \$40 for 40 mins plus applicable taxes, fees, and surcharges; \$0.25 per min/\$5 for 20 mins or \$10 for 40 mins promotional pricing for a "limited time"	Yes	Yes but only 6 visitor terminals	Yes for all non-professional onsite visitors	Phones
NM	San Juan County Adult Detention Center	Securus	Yes	None	\$0.65 per min/\$12.99 for 20 mins plus taxes, fees, surcharges; \$0.16 per min/\$5 for 30 mins promotional pricing for a "limited time"	Yes	Yes	Yes except for professional visitors	Phones
NV	Clark County (Clark County Detention Center and North Valley Complex)	Renovo Software (subcontractor of Accurate Controls)	Yes		No charge; Allowed one 50 min visit per week except maximum custody and those with disciplinary sanctions who have to wait until their violation is resolved	Not yet, should be done by April 2015; Only for public defenders and county agencies	Yes	Yes	No
OH	Warren County	HomeWAV	Yes	40% of usage fee revenues	\$0.50 per min for offsite, charged per min; Free onsite 8am-4pm Sat and Sun	Yes	Yes	Yes	No
OK	Oklahoma County	Telmate	Yes	50% of gross revenue	Not in the contract or addenda	Working on it as of March 2013	Yes	Yes	Phones, Kiosk products (lobby, booking, and commissary ordering), Merchant and cash processing services, Exit/debit card program, Ancillary fee and trust processing
OR	Multnomah County Detention Center	Securus	Yes	20% Commissions will begin once Contractor has recovered its expenses as described in Attachment 1, Attachment 2 expenses shall not apply to commissions becoming payable	\$1 per min charged per visit/\$20 for 20 mins plus taxes, fees, and surcharges remote; \$0.25 per min/\$5 for 20 mins; OR Live article says \$0.65 per min remote and free onsite	Yes	Yes, MCSO visitation center	Yes	TouchPay lobby and booking kiosks, Debit release cards

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OR	Multnomah County Inverness Jail	Securus	Yes	20% Commissions will begin once Contractor has recovered its expenses as described in Attachment 1, Attachment 2 expenses shall not apply to commissions becoming payable	\$1 per min charged per visit/\$20 for 20 mins plus taxes, fees, and surcharges remote; \$0.25 per min/\$5 for 20 mins; OR Live article says \$0.65 per min remote and free onsite	Yes	Yes, MCSO visitation center	Yes	TouchPay lobby and booking kiosks, Debit release cards
OR	Josephine County	TurnKey Corrections	Yes, we have brochure; No contract, video was added to kiosks used for commissary		\$0.35 per min/\$5.25 for 15 mins offsite; No charge for visits done in the jail lobby, which can be up to 30 mins	Yes	Yes, 1 lobby kiosk	Yes	Commissary
SC	Lexington County Detention Center (Lexington County)	Securus	Yes	20% of gross revenue after end of first year, must've been negotiated from cost proposal which said commissions after second year	\$0.29 per min/\$10 for 35 mins promotional pricing for a "limited time"; Rates not in contract	Yes	Yes	Yes	Phones
SD	Minnehaha County	ICSolutions and VizVox	Yes	50% on all video visitation charges, 43% of gross call revenue, Each renewal term, commission on calls shall be 78.1%; minimum annual guarantee of \$400,000 in total gross call revenue	\$0.35 per min/\$10.50 for 30 mins, assessed in 30 min intervals; Free to use onsite	Yes, remote visitation enabled	Yes	Yes	Phones
TN	Knox County	Pay-Tel (phones); Tech Friends (email and video)	Yes	43.75% for both video and all gross billable call revenue; Go to county general fund	\$0.40 per min charged per visit/\$5.95 for 15 minutes for remote; Was \$5.99; Free onsite	Yes	Yes	Yes	Phones, Email, Commissary
TX	Bastrop County	Securus	Yes	20% commission on months in which Facility has achieved 534 remote paid visits or greater for first 24 months and then 20% upon 25th month	\$1 per min/\$20 for 20 mins and \$40 for 40 mins plus applicable taxes, fees, and surcharges; free onsite; Securus website implies only 20 min option	Yes	Yes	Yes	Phones, Email, Prepaid calling cards, THREADS (data analysis to generate investigative leads),
TX	Travis County Correctional Complex (Travis County)	Securus	Yes	23% of gross revenue regardless of a. revenue is collected after visitation is originated or through prepaid collect b. revenue is not collectible c. visitation cannot be billed at all; \$4.60 from each session	\$1 per min/\$20 for 20 mins; \$0.40 per min/\$10 for 25 mins promotional pricing for a "limited time"; attorney visits are free of charge Mon-Fri 9am-3pm, attorney visits beyond these times are charged at standard rate; onsite free; 2 free onsite visits per week	Yes	Yes, Travis County Correctional Complex Visitation Center	Yes, since May 2013	Phones, Automated information services
TX	Travis County Jail (Travis County)	Securus	Yes	23% of gross revenue regardless of a. revenue is collected after visitation is originated or through prepaid collect b. revenue is not collectible c. visitation cannot be billed at all; \$4.60 from each session	\$1 per min/\$20 for 20 mins; \$0.40 per min/\$10 for 25 mins promotional pricing for a "limited time"; attorney visits are free of charge Mon-Fri 9am-3pm, attorney visits beyond these times are charged at standard rate; onsite free; 2 free onsite visits per week	Yes	Yes, Travis County Correctional Complex Visitation Center	Yes, since May 2013	Phones, Automated information services

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UT	Utah County	Telmate	Yes	20% of gross revenue, excluding government-imposed taxes and fees and user billing fees; commissions to begin 1 yr. after commencement of video visitation services	\$0.40 per min for offsite visits/\$12 for 30 mins; \$0.25 per min for extended onsite visits/\$7.50 for 30 mins, beyond 2 free 30 min onsite visits per week	Yes	Yes	Yes	Phones, Email, Automated information system, Investigative tools
VA	Portsmouth County Jail	HomeWAV	Yes	30% of net revenues, less only third party line lease fees	\$0.50 per min/\$10 for 20 mins max, 1 min minimum, charge for onsite and offsite	Yes	Yes but limited and fee-based	Yes except for attorneys	No
WA	South Correctional Entity (SCORE) (King County)	Pay-Tel; VizVox	Yes, we have part of facility construction bid that is related to video visitation				Yes	Yes	Construction bid
WI	Chippewa County	Securus	Yes	20% for any months within the first 24 months in which facility achieves at least 300 remote paid visits per month; after 24 months, 20%	\$1 per min/\$20 for 20 mins plus taxes, fees, and surcharges; \$0.25 per min/\$5 for 20 mins or \$10 for 40 mins promotional pricing for a "limited time"	Yes	Yes	Yes for all non-professional visitors; Yes for maximum and medium security, not for minimum security, huber, and female	Phones, Prepaid calling cards
WI	Milwaukee County Jail	CenturyLink and HomeWAV; Renovo Software (Scheduling)	Yes	10% of the gross billings for all calls and messages, only prepaid calls and messages allowed	\$0.65 per min with minimum call length of 1 minute plus taxes which are charged to end-users as a pass-through and will be remitted to taxing authority; \$1 service fee; Free for onsite; \$1 for a video message with max length of 1 min; 20 min onsite visits, allowed 1 per week	Yes	Yes, 11 visitor side units	Yes	No
WI	Eau Claire County	Renovo Software	Yes	50% of gross payments collected, which is total revenue from all billed visits minus a 5% transaction fee, commissions begin after Renovo has received total revenues of \$83,375	\$0.30 per min minimum and \$0.80 per min maximum and must charge for onsite visitation in excess of visitation quota; Allowed two 25 min visits per week; Offsite video visits at no cost to public defenders and other county officials; Must schedule visit at least 1 day before; Mon-Fri 9-11:25am and 2-4:25pm and Wed-Sun 6:30-9:25pm	Not yet, working on it	Yes	Yes	No
WY	Lincoln County	TurnKey Corrections	Yes	22% on all revenue generating activities; If awarded commissary, no cost for these units and commission for all revenues will be effective from day 30 of contract; If not awarded, flat fee of \$3,000 for equipment and commissions will commence on day 366; According to website, awarded commissary so no cost to the County	\$0.35 per min offsite, no charge for onsite	Yes	Yes, 1 lobby public visitation station	Yes	Commissary, Lobby kiosk (processes cash and credit card deposits), Soda and candy machines, Booking and release station, Email