

EXHIBIT 14

Screening Out Family Time:
The For-Profit Video Visitation Industry in Prisons and Jails

Collier County, Florida Securus Contract

PRISON
POLICY INITIATIVE



CONTRACT 14-001

INMATE VIDEO VISITATION SYSTEM

This Contract (the "Agreement") is for the provision of Web-based inmate video visitation system that shall commence on June 1, 2014 and terminate on September 30, 2019.

BETWEEN: Securus Technologies, Inc. ("Contractor"), a company organized and existing under the laws of the State of Florida with its offices located at:

14651 Dallas Parkway, Suite 600
Dallas, TX 75254

AND: Collier County Sheriff's Office ("CCSO") an agency organized and existing under the laws of the State of Florida with its main office located at:

3319 Tamiami Trail East
Naples, FL 34112

RECITALS:

WHEREAS, CCSO issued Request for Proposals for the provision of an inmate video visitation system, and

WHEREAS, Contractor submitted a proposal in response to the RFP; and

WHEREAS, CCSO determined that Contractor's proposal was the most advantageous to CCSO after review, consideration, and negotiations of the evaluation criteria set forth in the solicitation;

NOW THEREFORE, in consideration of the premises and the mutual agreements set forth herein and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties hereto, intending to be legally bound, agree as follows:

1. GENERAL ENGAGEMENT:

CCSO agrees to engage Contractor and Contractor hereby agrees to perform in a professional manner all of the services listed herein

2. EXHIBITS

Exhibits below are hereby incorporated into and made part of this Agreement. In interpreting this Agreement and resolving any ambiguities, the main body of this Agreement will take precedence over the Exhibits and any inconsistency between the Exhibits will be resolved in the order in which the Exhibits appear below.

- 2.1 Exhibit E. Contractor's Gantt chart, dated May 5, 2014.
- 2.2 Exhibit D. Contractor's Video Visitation Site Survey Form, dated April 28, 2014.
- 2.3 Exhibit C. Contractor's Technical Proposal, submitted in response to RFP #14-001, Inmate Video Visitation System, dated January 29, 2014.

2.4 Exhibit B. Addenda – RFP #14-001, dated January 21, 2014

2.5 Exhibit A. RFP #14-001, Inmate Video Visitation System, dated December 6, 2013.

3. INDEPENDENT CONTRACTOR

CCSO expressly acknowledges that Contractor is an independent contractor and nothing herein contained shall create or be construed as creating a partnership between CCSO and Contractor to constitute Contractor as an agent of CCSO.

4. TERM

Agreement shall remain in force from the date first set forth above for a period of five (5) years.

5. RENEWAL

(a) Upon mutual agreement, CCSO with the consent of Contractor may renew the Contract in whole or in part, for four (4) additional, one (1) year terms. Any renewal shall specify the renewal price, as set forth in the solicitation response. The renewal must be in writing and signed by both parties, and is contingent upon satisfactory performance evaluations and subject to availability of funds.

(b) CCSO shall provide Contractor written notice of the CCSO's intention to extend the Agreement term not less than 30 calendar days prior to the end of the Agreement term in effect.

6. PURCHASE ORDERS

(a) Purchase orders for a one-time delivery of commodities or performance of contractual services shall be valid through the performance by the Contractor, and all terms and conditions of the agency contract shall apply to the single delivery/performance, and shall survive the termination of the Contract.

(b) The duration of the purchase orders for recurring deliveries of commodities or performance of services shall not exceed September 30th of the current fiscal year (FY October 1st – September 30th). All commodities and services must be delivered and invoiced by the fiscal year end.

7. NON DISCRIMINATION

(a) In employment practices, Contractor agrees they shall not discriminate against any employee or any other person of race, color, religious creed, ancestry, national origin, age, sex, or disability.

(b) Contractor shall comply with all state and federal laws prohibiting discrimination in employment opportunities.

(c) Contractor found non-compliant with the non-discrimination clause of this Contract or with any such laws, this Contract may be terminated or suspended, in whole or in part.

8. NOTICES

(a) All notices required or made pursuant to this Agreement issued by CCSO to Contractor shall be made in writing and shall be delivered by hand, by fax, e-mail, United States Postal Service, first class mail service, postage prepaid, or courier delivery service addressed to the following Contractor's address of record:

Contractor: Securus Technologies, Inc.
14651 Dallas Parkway, Suite 600
Dallas, TX 75254

(b) All notices or reports required or made pursuant to this Agreement issued by the Contractor to CCSO shall be in writing and shall be delivered by hand, by fax, e-mail, or by United States Postal Service, first class mail service, postage prepaid, or courier delivery service addressed to the following CCSO address of record:

CCSO: Sheriff Kevin Rambosk
Collier County Sheriff's Office
3319 Tamiami Trail East
Naples, FL 34112
Copies to: Chief Chris Roberts, Corrections
Andrea Marsh, Finance Director

(c) All notices under this service agreement must be in writing. Contractor or CCSO may change their delivery address by notifying in writing to the other party the address change.

9. INSURANCE

(a) Contractor agrees during the Contract term, the Contractor at its sole expense shall provide commercial insurance that as a provision of his independent contractor status that he is responsible for insurance coverage's noted during the duration of this Agreement. Contractor will provide CCSO with original certificates of insurance as proof of coverage and CCSO shall be named as the "Additional Insured" in respect to liability arising from the activities performed by, or on behalf, of Contractor.

(b) Renewal certificates shall be sent to CCSO thirty (30) days prior to any expiration date. Thirty (30) days notification to CCSO in the event of cancellation or modification of any stipulated insurance coverage.

(c) Contractor shall insure that all sub-contractors comply with the same insurance requirements that they are required to meet. The same Contractor shall provide CCSO with certificates of insurance meeting the required insurance provisions.

(d) Any lapse, cancellation, or reduction in coverage will be considered as a material breach.

(e) All insurance policies shall be through insurers authorized or eligible to write policies in Florida.

- **Worker's Compensation Insurance** at statutory limits, including employer's liability coverage at minimum limits of per occurrence:
 - \$100,000 each accident
 - \$100,000 by disease per occurrence
 - \$500,000 aggregate by disease
- **General Liability Insurance** covering all employees with minimum limits of:
 - \$1,000,000 per occurrence
 - \$2,000,000 aggregate annually
- **Commercial Automobile Liability Insurance** minimum combined single limits of:
 - \$500,000 per occurrence for bodily injury and property damage, including owned, non-owned and hired vehicle coverage.

10. SCOPE OF WORK (SOW)

(a) CCSO agrees to utilize Contractor to perform the services set forth herein.

(b) Contractor agrees to deliver a "no cost" centralized, bilingual (English and Spanish), Web-based video visitation system that is user-friendly, for inmates and their friends and family. The infrastructure includes

all internal and external connectivity, hardware, software, on-site or online training, software upgrades, technical service, cloud based or hosted server storage, technical support, and maintenance that are in accordance with the exhibits, referred to herein and made as integral parts of this agreement.

(c) Contractor agrees to perform all tasks reasonably related to the services set forth in the exhibits.

11. DATA ENCRYPTION

Contractor agrees all data related to video visitation, in transit and rest, will be encrypted using 128-bit encryption.

12. TECHNICAL SUPPORT/MAINTENANCE

Contractor agrees to provide superior customer service and support from Contractor's state-of-art technical support center located in metropolitan-Dallas, Texas area including integrated remote programming, diagnostics, downloading, and troubleshooting. All costs for maintenance, support, training, and repair of software and equipment are provided at "no cost" to CCSO. Comprehensive program includes the following:

- 24x7x365 Securus Technical Support Center for CCSO
- Dedicated Account Team and Field Service Support, local to CCSO, for on-site technical visits.
- 24x7x365 Securus Correctional Billing Services (SCBS) to provide support to inmate's friends and family members.
- 24x7x365 Fully Staffed Network Operations Center remote monitoring and diagnostics

13. TRAINING

Contractor agrees to provide training encompassing video visitation features to CCSO.

(a) Online instructor led classes, on-onsite, one-on-one, Web-based, and classroom training sessions at "no cost" to CCSO.

(b) Contractor agrees to provide corporate trainers two – three days on site at CCSO one day prior to cut over to train line staff.

(c) Contractor agrees to remain on site for a few days to support and assist the public, inmates, and staff to learn the new system.

(d) Contractor agrees to work with CCSO to customize online training to meet the needs of CCSO staff and facility.

(e) Contractor to provide online instructor led courses for training for product upgrades, new facility staff, or general refresher course (twice monthly).

14. PROJECT TEAM

(a) Contractor's project team assigned to CCSO.

- Paul Cappiello, Major Account Manager

- John Mannewitz, Project Manager
- Heather Barthlow, Sales Vice President-South
- Patrick Dover, Sales Engineer
- Brenda Champion, Field Service Manager
- Tony Stalnaker and Joseph Morales, Field Service Technicians

(b) Contractor and CCSO shall cooperate in developing and continually improving the Scope of Work (SOW) for activities under this Agreement. The Contractor and CCSO shall also agree on performance levels and service quality criteria to measure and evaluate the Contractor's services under this Agreement.

(c) Contractor agrees to account manager responsibilities to include the following:

- (i) Work with CCSO to establish a strategic relationship;
- (ii) Oversee coordination of all contract activities relating to CCSO's account;
- (iii) Insure that all service requirements of this agreement are performed satisfactorily.
- (iv) Account Manager agrees to meet with CCSO's Corrections Division on a regular basis to discuss Contractor's service levels and performance.

15. VISIT RATE/LENGTH SCHEDULE

Contractor agrees to the following duration schedule for visit rate/minutes charges.

| <u>Days</u> | <u>Visit rate/minutes per charge</u> |
|-------------|----------------------------------------------------------------------------------|
| 1 - 120 | \$10/15 minutes |
| 121 - 240 | \$15/20 minutes |
| 241 - 360 | \$20/20 minutes |
| 361 + | Negotiate a mutually agreed visit rate/length for the remainder of the contract. |

16. MONTHLY GROSS REVENUE & COMMISSION PERCENTAGE

Contractor agrees to the following gross revenue per month and commission percentage schedule.

| <u>Gross Revenue per month</u> | <u>Commission Percentage</u> |
|--------------------------------|------------------------------|
| \$5,001 - \$10,000 | 0% |
| \$10,001 - \$15,000 | 20% |
| \$15,001 - \$20,000 | 25% |
| \$20,001 + | 30% |

17. COMMISSION PAYMENTS & FINANCIAL DOCUMENTS

Contractor agrees to pay CCSO commissions as provided in paragraph 17 above on all gross billed receipts reached during that month. CCSO shall be entitled to payment in accordance with the provisions of this paragraph.

(a) By the fifteenth (15) of the month, Contractor shall deliver to CCSO payment for the commissions earned by CCSO for the month prior.

(b) Contractor shall provide reports that accompany the payment which will provide the detail of the commissions generated.

- a. Gross commission detailed report
- b. Video Visitation detailed visit report to include all visits.

c. Video Visitation activity and billing reports sufficient to verify the commission shall be provided by the Contractor to CCSO with each commission statement.

(c) Contractor shall send commission payments and reports to:

Collier County Sheriff's Office
Naples Jail Center
Attn: Corrections Finance
3347 Tamiami Trail East
Naples, FL 34112

18. VIDEO VISITATION TERMINALS

(a) Contractor agrees to provide 48 video visitation terminals comprising of 35 single inmate handset units, 10 dual handset visitor units, and three (3) portable units that are of correctional facility grade, tamper-proof steel enclosure video visitation terminals with built-in shatterproof touch screen, high resolution video camera with integrated lighting, and tamper proof, heavy molded plastic handset with armor reinforced cord for audio communication, and equipped with surge protector.

(b) Contractor agrees to provide 25 additional video visitation terminals to CCSO at a cost of \$4,000 each. The terminals shall be the exact quality and in the same configuration as those provided by Contractor in paragraph 18 above.

19. INTERNET BANDWIDTH

Contractor agrees to provide connectivity and Internet bandwidth with on-going support at "no charge" to CCSO for both Contractor's supplied video visitation terminals and 25 CCSO owned terminals.

20. CHANGES

(a) Contractor may unilaterally require, by written order, changes altering, adding to, or deducting from the Contract specifications, provided that such changes are within the general scope of the Contract. If unusual quantity requirements arise, the CCSO may solicit separate bids to satisfy them.

(b) CCSO may make an equitable adjustment in the Contract price or delivery date if the change affects the cost or time of performance. Such equitable adjustments require the written consent of CCSO, which shall not be unreasonably withheld.

21. RECORDS; AUDIT

(a) Contractor shall keep OPIS records hereunder so price can be validated for a particular invoice. Contractor shall promptly furnish to CCSO at Contractor's facility during normal business hours copies of all records kept hereunder upon request.

(b) Contractor shall preserve all records relating to this Agreement, including, without limitation, licenses, permits, insurance, memoranda and correspondence, for the contract period, or as required by law, whichever is greater.

22. COMPLIANCE WITH APPLICABLE LAWS AND REGULATIONS

Contractor shall comply with all applicable federal, state laws, regulations, policies and practices as well as the regulations of any other country in which it performs services under this Agreement. In particular, and without detracting from the generality of the foregoing, Contractor shall be knowledgeable about, and fully in compliance with, any legal requirements pertaining to the transportation of hazardous materials, dangerous goods, or overweight containers.

23. NON-ASSIGNABILITY

The rights and obligations of this Agreement are personal to Contractor and CCSO and this Agreement shall not be assignable or otherwise transferable by either party, in whole or in part, without the written consent of the other party, provided that CCSO shall have the right to assign this Agreement, in whole or in part, to any entity controlling, controlled by, or under common control with CCSO.

24. DISPUTE RESOLUTION

(a) Prior to the initiation of any action or proceeding permitted by this Agreement to resolve disputes between the parties, the parties shall make a good faith effort to resolve any such disputes by negotiation. The negotiation shall be attended by representatives of Contractor with full decision-making authority and by CCSO personnel who would make the presentation of any settlement reached during negotiations to CCSO for approval.

Failing resolution, and prior to the commencement of depositions in any litigation between the parties arising out of this Agreement, the parties shall attempt to resolve the dispute through Mediation before an agreed-upon Circuit Court Mediator certified by the State of Florida. The mediation shall be attended by representatives of Contractor with full decision-making authority and by CCSO's personnel who would make the presentation of any settlement reached at mediation to the Sheriff or his designee for approval. Should either party fail to submit to mediation as required hereunder, the other party may obtain a court order requiring mediation under section 44.102, F.S.

(b) Any suit or action brought by either party to this Agreement against the other party relating to or arising out of this Agreement must be brought in the appropriate federal or state courts in Collier County, Florida, which courts have sole and exclusive jurisdiction on all such matters.

25. TERMINATION

(a) Unless otherwise mutually agreed by both parties, the contract shall terminate on September 30, 2019.

(b) Termination for Cause: CCSO may terminate the whole or any part of this Agreement, by written notice of default to Contractor, in any one of the following circumstances:

(i) Contractor fails to perform any duties or obligations within the time specified herein or any written extension thereof granted by CCSO;

(ii) Contractor fails to make progress as to endanger performance of this Agreement in Accordance with its terms;

(iii) Contractor fails to comply with any of the material terms and conditions of this Agreement. Such termination shall become effective if Contractor does not cure such failure within a period of fifteen (15) days after written notice of default by CCSO;

(iv) if the other party is declared insolvent or bankrupt, or makes an assignment for the benefit of creditors, or a receiver is appointed or any proceeding is demanded by, for or against the other under any provision of the Federal Bankruptcy Act or any amendment thereof.

(c) Upon termination, CCSO may procure, upon such terms as it shall deem appropriate, services similar to those so terminated. Contractor shall continue performance of this Agreement to the extent not terminated.

(d) Termination for Special Situations: Either party may terminate the awarded contract immediately following fifteen (15) days written notification to the other documenting the occurrence of any of the following:

(i) Contractor or any of its principals are debarred, suspended, proposed for debarment or declared ineligible to participate in the State of Florida SPURS System under the provision of Section 287.133(3) (a), Florida Statutes or pursuant to Rule 60A-1.006 F.A.C.

(ii) Contractor insolvency, bankruptcy, or receivership.

(iii) Both parties agree that this Agreement may be terminated by the non-breaching party if the non-breaching party provides the other party with notice of a breach of this Agreement, and the breaching party fails to cure such breach within fifteen (15) days of receipt of written notice documenting such breach.

26. INDEMNIFICATION

(a) To the maximum extent permitted by Florida law, Contractor shall indemnify and hold harmless CCSO, its officers, and employees from any and all liabilities, damages, losses and costs, including, but not limited to, reasonable attorney's fees and paralegals' fees, to the extent caused by the negligence, recklessness, or intentionally wrongful conduct of Contractor or anyone employed or utilized by Contractor in the performance of this Agreement. This indemnification obligation shall not be construed to negate, abridge or reduce any other rights or remedies which otherwise may be available to an indemnified party or person described in this paragraph.

(b) This section does not pertain to any incident arising from the sole negligence of CCSO.

27. ATTORNEY'S FEES

In the event of litigation concerning this Agreement, the CCSO and Contractor shall each be responsible for their own attorney's fees and costs.

28. GOVERNING LAW/VENUE

The parties mutually agree that this is a Florida contract to be performed in Florida. Any litigation arising hereunder shall be brought and completed in Collier County, Florida and other pertinent Florida courts, and further that neither party shall seek to remove such litigation from Circuit Courts or Appellate Court of the State of Florida by application of conflict of laws or any other removal process to any Federal Court or court not in Florida.

29. LEGAL REPRESENTATION

(a) CCSO has no obligation to provide legal counsel or legal defense to Contractor in the event a suit, claim or action of any character is brought by any person not party to this Agreement against Contractor as a result of or relating to Contractor's obligations under this Agreement. In addition, CCSO has no obligation for the payment of any judgment or settlement of any claims made against Contractor as a result of or relating to Contractor's obligations under this Agreement.

(b) Contractor will give immediate notice to CCSO of any claim or suit made or filed against Contractor on any matter pertaining to this Agreement. Contractor will cooperate, assist and consult with CCSO in any claim, suit, or action made or filed against CCSO as a result of or relating to Contractor's obligations under this Agreement.

30. CONTINUING COOPERATION

Contractor agrees that, in the event its services under this Agreement are terminated for any reason, it will provide full and complete cooperation to assure that CCSO's Inmate Video Visitation System continues to be handled efficiently, safely and expeditiously during the transition of services to another service provider. In particular, and without affecting the generality of the foregoing, Contractor agrees that it shall not delay services during any such transition.

31. SEVERABILITY

In the event any provision of this Agreement is held to be unenforceable for any reason, the unenforceability thereof shall not affect the remainder of the Agreement which shall remain in full force and effect and enforceable in accordance with its terms.

32. FORCE MAJEURE

(a) Neither CCSO nor Contractor shall be liable for damages for any delay or failure to perform any of the terms and provisions of this Agreement arising from causes beyond its control, including but not limited to, acts of God, acts of public enemies, acts of civil or military authority, labor disputes, fires, riots, wars or conditions of war, terrorism, explosions, accidents, epidemics, floods or other unusually severe weather, closing or obstruction of highways, any of which have a material adverse effect on either parties ability to perform pursuant to the terms of this Agreement.

(b) The party claiming force majeure shall notify the other party within twenty-four (24) hours of when it learns of the existence of such a condition and shall similarly notify the other within a period of two (2) days after the condition is remedied. If such condition of force majeure, however, is not remedied within five (5) days, the unaffected party shall have the right to terminate this Agreement.

33. OSHA REQUIREMENTS

Contractor expressly agrees that it shall be solely responsible for supervising its employees, that it shall comply with all applicable rules, regulations, orders, standards, and interpretations promulgated pursuant to the OSHA Act of 1970, including but not limited to training, record keeping, providing personal protective equipment, lockout/tagout procedures, material safety data sheets and labeling.

34. HEADINGS

The headings contained herein are for reference purposes and shall not be deemed to modify the text hereof.

35. ENTIRE AGREEMENT

This Agreement and the attached Exhibits represent the entire understanding of CCSO and cannot be amended except in a writing signed by both parties. All prior discussions, understandings, negotiations and agreements are merged herein.

36. WAIVER

The failure of either party to insist in any one or more instances upon strict performance of any of the provisions of this Agreement or to take advantage of all of its rights hereunder shall not operate as a continuing waiver of any of its rights exercisable under this Agreement.

37. PRECEDENCE

The terms of this Agreement, including its Exhibits, shall be superior to and take precedence over, any trading conditions, standard terms and conditions, or forms issued by Contractor in the course of performing services under this Agreement and this Agreement and Exhibits shall govern in the event of

conflict. In the event of any conflict between this Agreement and any of the Exhibits to this Agreement, the terms of the Agreement shall prevail.

38. IMMIGRATION LAW COMPLIANCE

By executing and entering into this Agreement, Contractor is formally acknowledging without exception or stipulation that it is fully responsible for complying with the provisions of the Immigration Reform and Control Act of 1986 as located at 8 U.S.C. 1324, et seq. and regulations relating thereto, as either may be amended. Failure by Contractor to comply with the laws referenced herein shall constitute a breach of this Agreement and CCSO shall have the discretion to unilaterally terminate this Agreement immediately.

39. PRISON RAPE ELIMINATION ACT (PREA)

The Collier County Sheriff's Office has a zero tolerance of sexual abuse or sexual harassment of inmates. We adhere to the Prison Rape Elimination Act of 2013. Per PREA standard 115.32, training will be provided by this agency for contracted employees and volunteers who may have contact with inmates. Per PREA standard 115.77 contractors or volunteers that engage in sexual abuse or harassment of inmates will be prohibited from continued contact with inmates. Violations will be reported to law enforcement and/or licensing bodies as applicable

40. CONTRACT ADMINISTRATION

This Agreement shall be administered on behalf of CCSO Corrections Division.

41. CONFLICT OF INTEREST

Contractor represents that it presently has no interest and shall acquire no interest, either direct or indirect, which would conflict in any manner with the performance of services required hereunder. Contractor further represents that no persons having such interest shall be employed to perform those services.

42. BACKGROUND SCREENING

(a) CCSO Jail Administration shall conduct background screening on Contractor's employees, technicians, and subcontractor's accessing CCSO buildings, properties, databases, and documents of the Sheriff.

(b) Collier County Government shall conduct background checks on Contractor's employees, technicians, and subcontractor's accessing CCSO buildings.

(c) CCSO Jail Administration and/or Collier County Government shall deny access to Contractor's employees, technicians and sub-contractor's that fail to pass the background screening/check.

43. PROHIBITION OF GIFTS TO CCSO EMPLOYEES

No organization or individual shall offer or give, either directly or indirectly, any favor, gift, loan, fee, service or other item of value to any CCSO employee, as set forth in Chapter 112, Part III, Florida Statutes. Violation of this provision may result in one or more of the following consequences: a. Prohibition by the individual, firm, and/or any employee of the firm from contact with CCSO staff for a specified period of time; b. Prohibition by the individual and/or firm from doing business with CCSO for a specified period of time, including but not limited to: submitting bids, RFP, and/or quotes; and c. immediate termination of any contract held by the individual and/or firm for cause.

44. OFFER EXTENDED TO OTHER GOVERNMENTAL ENTITIES

CCSO encourages and agrees to the successful proposer extending the pricing, terms and conditions of this solicitation or resultant contract to other governmental entities at the discretion of the Contractor.

45. VIDEO USAGE GUIDELINES

As used herein, "remote" Video Visitation sessions shall mean sessions where the inmate's visitor is visiting from a location not on Customer's premises. "On-site" Video Visitation sessions shall mean sessions where the inmate's visitor is visiting from a terminal located on Customer's premises.

During the Term of this Agreement, Customer will utilize its best efforts to allow the full utilization of the Video Visitation System at the Facility for paid remote Video Visitation sessions, including without limitation:

1. Customer agrees that Video Visitation must be available for paid remote sessions seven (7) days a week for a minimum of eighty (80) hours per Video Visitation terminal per week.
2. For non-professional visitors, Customer will eliminate all face to face visitation through glass or otherwise at the Facility and will utilize video visitation for all non-professional on-site visitors.
3. All on-site Video Visitation sessions shall be required to be scheduled at least 24 hours in advance, where practicable, and shall not exceed two (2) free on-site visits per inmate per week. Once available, on-site visits in excess of the 2 free visits per inmate per week will be at the same session fee as remote sessions.
4. All Video Visitation sessions must be scheduled online by the visitor by accessing Provider's website at www.securustech.net.

If applicable, all recorded Video Visitation sessions will have a retention period of 365 days from the recording date. It is the responsibility of Customer to remove any desired recordings from the housing location for permanent storage within 365 days of their recordings as they may be permanently deleted by Provider after that time. Provider is not responsible for the loss or quality of any such recordings or the deletion of such recordings after thirty 365 days.

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IN WITNESS WHEREOF, each party to this agreement has caused it to be executed, each acting its duly authorized person or agent hereunder set their hands and seals on the date indicated below.

Securus Technologies, Inc.

Collier County Sheriff's Office

Robert E. Pickens

Robert E. Pickens, Chief Operating Officer

Kevin Rambosk

Kevin Rambosk, Sheriff

6-17-14

Date

6-3-14

Date

Tammy Golchert

Witness Signature

Wendy Chatter

Witness Signature

Tammy Golchert, Sales Support Spec.

Print Witness Name and Title

Wendy Chatter, Secretary

Print Witness Name and Title

6-17-2014

Date

6-3-14

Date

Approved for legal
form and sufficiency.



[The remainder of this page is intentionally left blank]

[Signature]