

EXHIBIT 1

Comments re Second Further Notice of Proposed Rulemaking:
Single Call Programs, January 12, 2015

PayNow Website Homepage , Pricing and FAQ

PRISON
POLICY INITIATIVE

WELCOME TO
PAYNOW™

Securus Technologies' automated operator credit card payment method from over 2,000 correctional facilities throughout the United States.



- Home
- How It Works
- Pricing
- FAQ
- Contact Us

What is PayNow™ and How Do I Enroll?

Welcome to PayNow™, Securus™ Technologies' automated operator credit card payment method from over 2,000 correctional facilities throughout the United States.

With PayNow, friends and family alike can connect with their loved ones and pay for each call with the convenience of a major credit card. There are no accounts to set up — you just pay for the calls you choose to accept.

For [call duration\(s\) and pricing](#), or to understand [how PayNow works](#), please select from the menu above. For further information, you may read the [PayNow's Frequently Asked Questions \(FAQ\)](#) or you can [contact us](#) so we may be of further assistance.

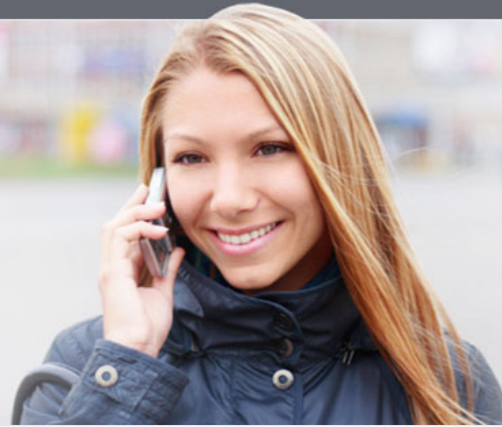
Choose PayNow for the most convenient, user-friendly, inmate calling experience.

How Do I Stop Receiving PayNow Calls?

If you no longer wish to receive calls from the PayNow service, enter your telephone number in the field provided below. Please note that you will no longer be able to pay for collect calls from the correctional facilities using your credit card.

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[Home](#)[How It Works](#)[Pricing](#)[FAQ](#)[Contact Us](#)

Pricing

The price for each call is \$14.99 (USD). Maximum call times are dictated by the corrections facility. Prior to your acceptance of each call, you will be notified of the call charge and the maximum allotted call time as dictated by the corrections facility from which the call originates.

The call charge is broken out as \$1.80 for the **Call Fee** and \$13.19 for the **Transaction Fee** and will be displayed in the same manner on your credit card statement.

Actual talk-time may be less than the allotted maximum; you will not be credited for any unused minutes.

\$14⁹⁹
PER CALL*

* Includes \$1.80 Call Fee and \$13.19 Transaction Fee.

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[Home](#)[How It Works](#)[Pricing](#)[FAQ](#)[Contact Us](#)

Frequently Asked Questions (FAQ)

What is www.1tel.com?

What is PayNow™?

What is the cost of each call?

How long is each call?

What happens if the call gets disconnected?

How many calls can I make per month using PayNow?

How old must you be to use the service?

What happens if an unauthorized party accepts a call?

How can I block my cell phone number from ever receiving any more PayNow calls?

Q

What is www.1tel.com?

A

[1tel.com](http://www.1tel.com) is a short web address, or domain name, that we use on your credit card statement. We use this domain to make it easier for you to contact us for any service need.

[\[back to top \]](#)

Q

What is Pay Now™?

A

PayNow™ is an Automated Operator Service (AOS) offering where the called party pays for each call using a major credit card (Visa®, MasterCard®, American Express®, and Discover® Card).

[\[back to top \]](#)

Q

What is the cost of each call?

A

The total cost of the call is \$14.99 (USD) and will appear on your bill as two line item charges. One charge will show as \$1.80 for the call and talk-time and the second charge will show as \$13.19 for the transaction fee.

[\[back to top \]](#)

Q

How long is each call?

A

The length of the call is determined by the corrections facility and will be stated clearly prior to your call acceptance and payment. Each call is stated as a maximum call length. You will not be credited for shorter duration calls or for unused minutes.

[\[back to top \]](#)

Q

What happens if the call gets disconnected?

A

There are no credits for disconnected calls or unused minutes. Please make sure you have a strong cell signal (full bars) prior to accepting any calls.

[\[back to top \]](#)

Q

How many calls can I make per month using PayNow?

A

We will allow a maximum of \$150.00 of paid call time or ten (10) calls per month.

Please note that if you reach the maximum call or dollar threshold in any given month, the service will be temporarily suspended until

the first day of the next month.

[\[back to top \]](#)

Q

How old do you need to be to use the PayNow service?

A

We suggest the accepting party be at least 18 years of age. Please keep in mind that there is no age verification.

[\[back to top \]](#)

Q

What happens if an unauthorized party accepts a call?

A

As this is a credit card paid service, there should be no unauthorized charges made with your card unless your card has been stolen. If you card has been stolen, you should report it to your card issuing company immediately.

[\[back to top \]](#)

Q

How can I block my cell phone number from receiving PayNow calls?

A

[Click here and enter your phone number](#) as instructed. Please remember that you will be completely blocked from our service and will not be able to receive calls from any corrections or inmate facilities unless you unblock the service by contacting us.

[\[back to top \]](#)