



# EXHIBIT 33

*Securus - Online Chat with Western Union Representative*


**PRISON**  
POLICY INITIATIVE


 **Emilyn:** Hi, my name is Emilyn. How may I help you?

 **A Jo:** How much does it cost to send a payment from a Western Union location to an inmate via Network Communications International Corp. (NCIC)?

 **Emilyn:** Let me check

 **A Jo:** thanks


 **Emilyn:** What is your zip code?

 **Emilyn:** How much do you want to send?


 **A Jo:** 01060

 **A Jo:** \$25

 **Emilyn:** Thank you


 **Emilyn:** One moment, please, while I obtain that information.


 **A Jo:** thanks


 **Emilyn:** A Jo, I am sorry. I cant find the company on our list.

 **Emilyn:** Do you happen to know the code city?


 **A Jo:** It might be listed as NCIC Inmate Telephone Services


 **A Jo:** I don't know the code city

 **Emilyn:** I also cant find it using NCIC Inmate Telephone Services.


 **Emilyn:** Please contact the company you wish to send a payment and ask which type of Western Union payment method they accept. If they accept Quick Collect, they will need to provide you with the correct spelling of their name to send online. If your biller does not accept online payment, you will need your biller's Code City and State to send from an Agent Location. If they do not accept Quick Collect, please ask them directly which payment method they accept.


 **A Jo:** Ok, thank you

 **A Jo:** I have one more question

 **A Jo:** How much does it cost to send a payment from a Western Union location to an inmate via Securus Technologies?

 **Emilyn:** Let me check


 **A Jo:** Are you still there?


 **Emilyn:** Yes, I am still here


 **Emilyn:** Sorry, I just have a system issue


 **A Jo:** No problem


 **Emilyn:** Thank you


 **Emilyn:** I already have to fee to send \$25 at the location it is \$11.95, online-\$16.00, over the phone-\$19.95.


 **A Jo:** So if I want to send \$25 to an inmate via Securus Technologies from a western union location, such as a grocery store, the fee is \$11.95?


 **Emilyn:** Yes, that is correct


 **A Jo:** Thanks for your help!

 **Emilyn:** You're Welcome

 **Emilyn:** Is there anything else I can help you with today?

 **A Jo:** that's it

 **Emilyn:** Thank you for contacting Western Union.

 **Emilyn** has disconnected.

April 15, 2013