

# EXHIBIT 30

*Online Chat with Western Union Representative*

**PRISON**  
POLICY INITIATIVE

Our chat representatives won't ask for any sensitive personal information; please don't provide your password, credit card or bank account number here. See our [Privacy Statement](#) to learn how Western Union protects your personal information.



Rosalin R.: Hi, my name is Rosalin R.. How may I help you?



Leah Sakala: I'd like to know how much a quick collect will cost to Global Tel Link from a location



Rosalin R.: I would be happy to help you with that Leah.



Rosalin R.: Prices and service availability may vary depending on a variety of factors, including but not limited to your geographic location and applicable local laws.



Rosalin R.: May I have your zip code?



Leah Sakala: 01060



Rosalin R.: Also, how much would you send, please?



Leah Sakala: \$25



Rosalin R.: Would you happen to have their Code City, please?



Leah Sakala: 85232



Rosalin R.: Thank you. The fee would be \$10.95



Leah Sakala: Ok, so the fee for a quick collect sent to that zip code from a Western Union location is \$10.95, is that correct?



Rosalin R.: Correct.



Leah Sakala: Thank you



Rosalin R.: You're Welcome Is there anything else I can help you with today?



Leah Sakala: That's it, appreciate your help.